

Digitise your Trade Finance needs by managing them online

Trade360 customer portal is a digital service that lets you initiate, manage and control your international trade transactions online.

Your needs

Managing Trade Finance products can mean you often have lots of manual and paper processes to keep control of your day-to-day operations. Being able to view your transactions online would help you to manage them more easily and reduce those manual processes.

Our solution

Trade360 is a safe and secure way to manage all of your Trade Finance needs online, including applications, approvals, statuses and reports.

Trade360 is flexible to manage:

- Flat or complex company hierarchies
- Single or multiple Trade Finance products
- Company controlled user profiles with customisable layers of approval

Our specialists have experience of customising functionality to meet the specific needs of each customer.

Benefits

Creation of templates and clause libraries to improve application processing times

- Intuitive application forms to improve accuracy and regulatory compliance (i.e SWIFT)
- Enhanced risk management via system enforced user rights, privileges, authorisation levels and audit trail
- Online transparency on transaction progress and completion
- Reduce paper production and storage

Considerations

- The product is suitable for customers that manage Trade Finance Products
- Trade360 is an online only solution that is accessible to authorised customers
- Trade360 is flexible to best suit your company, product and online security needs

Is Trade360 right for you?

You might consider Trade360 if you:



Manage one or more Trade Finance product



Want to consolidate your Trade Finance management into one online service



Want to reduce and optimise manual processes and remove paper production

How it works

You make contact with your Relationship Manager (RM)

Your RM, usually with one of our specialist Trade Finance Advisors, discusses your needs and agrees with you if Trade360 is an appropriate solution



Demonstration

Our Digital Services team will provide a detailed demonstration of the service, highlighting functional use and key benefits



Application & Set Up

Upon completion of your application form our Trade360 support team will complete the set up, configuring the site to your specific needs including alerts, authorisation levels and static data



Training & Go Live

Our Trade360 support team will provide training and ongoing support for you

Working with you

Our Digital Services and Trade360 support teams who have experience in all types of digital requirements – will work with you and your Relationship Manager to understand your business and Trade Finance needs. The options and benefits will be explained to you and a joint decision will be made as to the best set up and application for you.

Your Challenges	Our Solution
<ul style="list-style-type: none">• Processing manual application forms	<ul style="list-style-type: none">• Applications processed online and submitted in real time
<ul style="list-style-type: none">• Visibility of transaction progress and updates	<ul style="list-style-type: none">• E-mail status alerts and online audit trail to keep you informed of transaction progress and bank communications
<ul style="list-style-type: none">• Management of multiple Trade Finance products	<ul style="list-style-type: none">• Consolidation of all Trade Finance products under one online digital solution
<ul style="list-style-type: none">• Paper based processes, workflow and associated storage and costs	<ul style="list-style-type: none">• Digital application, workflow, authorisation, documents and audit trail
Additional Fees	
<ul style="list-style-type: none">• Specific product fees applicable	<ul style="list-style-type: none">• Available to all customers using Trade Finance products

Product Specifications

- **Products:** Supports Trade Loans, Import and Export Letters of Credit, Export Collections, Guarantees and Standby Letters of Credit
- **Transaction Management:** Online transaction application for Trade Finance products
- **Risk Management & Controls:** Individual user rights, privileges and authorisation limits
- **Reporting and Alerts:** Suite of reports and e-mail alerts per product
- **Compliance:** Conforms to ICC rules and regulations and aligned to SWIFT standards
- **Help & Support:** Dedicated helpdesk to support you plus online training materials and FAQs

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