

Bankline

Enhanced online banking for non-personal customers

Our digital banking service, Bankline, allows you to view all of your business accounts on one profile, create multiple users with different access levels and make payments of all sizes online.



Ulster Bank

What is Bankline?

Bankline is an enhanced digital banking service for businesses, giving you real time balance and transaction reporting on all of your business accounts online. You can add as many users as you need, customise what they can see and do, and make payments of any size.



Is Bankline right for you?

Bankline is suited to businesses that need customisable digital banking with a range of user management options. There's a monthly service fee, based on the number of accounts you register (find more information about fees and charges, on the next page).

You might consider Bankline if you need to:

- Report and use more than 50 bank accounts, including **currency current accounts**
- Provide different levels of access for your team, so they only can view and do what they need to
- Ensure payments are signed off by two authorisers (dual authorisation)
- Make CHAPS payments online or daily payments that total over £50k
- Import payment files or link to your accountancy package

Stay safe with Bankline

Bankline has a sophisticated range of security features to put you in control and help protect your business from fraud.

- You can choose when two or more authorisers will be needed to approve payments or changes
- You decide what access and privileges each of your users have
- You can set customised payment limits that work for your business, and decide when extra levels of approval are needed
- You'll be able to monitor all activities with an audit log that captures actions on an individual level

How to apply?

Apply for Bankline by calling our team and speaking to one of our experts.

They'll be able to answer your questions and help you decide if Bankline's a good fit for your business..

Call us on

0345 030 3109

+44 167 055 2026 (outside the UK)

18001 0345 030 3109 Relay UK

Lines open 9am to 5pm, Monday to Friday. Calls may be recorded.



Tomorrow begins today

Bankline fees and product specifics

Bankline has a monthly service fee, the details of this, along with other payment charges are listed in the table below:

Standard tariff and fees comparison		Bankline		
Service Fees	Monthly Service Fee*	Accounts registered	Fee	
		1	£10	
		2–5	£20	
		6+	£20 + £5 per account registered (capped at £160)	
Domestic Payment Fees	Faster Payment Immediate		£2.75	
	Next day/future dated		£0.50	
	CHAPS		£25	
International Payment Fees	All currencies except Euro – Worldwide			
	International Transfer**		£15	
	Currency Payment to other Ulster Accounts		£15	
	Euro – Worldwide			
	International Transfer**		£15	
	Currency Payment to other Ulster Accounts		£0.50	
	SEPA Credit Transfer***		£0.50	
	SEPA Direct Debit Claim			
	SEPA Direct Debit Claim		£0.35	

* Monthly Service Fee is calculated based on the number of accounts registered to the Bankline profile, or when Bankline pricing is reviewed.

** Also known as Urgent Transfer. Agents' charges may also apply.

*** All EU, EEA and Non-EEA countries are included. A valid IBAN is required.

* Business Current Account fees and charges apply. Please speak to your Relationship Manager for more details

Bankline Statement Download

This is an optional service available via Bankline, providing customised electronic statement files.

Statement Download: £20 per file

Product Specifications

- **Payment limit per day:** Unlimited
- **Limit per Faster Payment:** £1 million
- **Limit per CHAPS Payment:** Unlimited
- **Maximum account reporting capacity:** 999

* Business Current Account fees and charges may apply. Please see [A Guide to Business Current Account Fees \(PDF, 1.76MB\)](#)

Bankline is available for eligible Ulster Bank Business current account customers. Fees may apply. Bankline is not available to sole traders and unincorporated clubs or societies, however you can register for **Anytime Banking**

Compare our ways to bank

Use our comparison table to understand which of our digital banking platforms will best suit your business needs. [Ways to bank \(PDF, 358 KB\)](#)

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Support on hand

To help you get started with Bankline, we have a support hub where you can access guides, videos and registration links to webinars.

For ongoing support, we have a database of 'how-to' articles which cover all aspects of Bankline, and Cora, our digital assistant, who is trained to help you with Bankline queries.

For complex queries, there's a dedicated team of experts you can speak to via webchat team or telephone.